



COMPLAINT REQUEST

# INFORMATION ON THE PERSON FILING A COMPLAINT:

Name and Surname: Delivery Adress: e-mail: Phone Number:

# INFORMATION ON GOODS

*available on the bill delivered with the goods*

Purchase Order/Delivery Note No.: Product Name: Product Barcode: Delivery Date:

**DESCRIPTION OF DEFECTS ON GOODS:**

# HOW WOULD YOU LIKE US TO RESOLVE YOUR COMPLAINT:

*(repair, product replacement (describe the product you want to exchange it for), money reimbursement)*

Your signature

**NOTE!**

With the Complaint request, you need to provide the item of complaint, and all the documents delivered with the goods.

**TO BE FILLED BY BELODORE:**

Request Reception Date: Request Received by:

*(signature and stamp)*